



Lessons learned and opportunities for improved experience of care in healthcare settings

THURSDAY, 19 MAY 2022

9am New York, 3pm Geneva, 4pm Nairobi

REGISTER HERE

Interpretation will be available in French

Join the Quality of Care subgroup of the Child Health Task Force and the Network for Improving Quality of Care for Maternal, Newborn and Child Health for a webinar to highlight the need for improved providers' competencies to ensure high quality, people-centered and responsive care is provided to newborns, children and their families. This webinar will share findings from a formative study conducted in two counties in Kenya on the <u>manifestations, responses, and consequences of mistreatment of sick newborns and young infants and their parents in health facilities</u>. The 'Respectful Maternity Care Charter: The Universal Rights of Women and Newborns' will be presented as framework to support health care workers to deliver quality care and empower care seekers to demand respectful and dignified care, which can be expanded to the rights of children.

FEATURING



Moderator
Dr Felicitas Makokha Okwako, Consultant Paediatrician
& Kenya Pediatric Association Member



Dr Charlotte Warren Senior Research Associate MNH Population Council



Chantalle Okondo
Program Officer
Population Council Kenya



Dr Caroline Mwangi Head of Division, Neonatal and Child Health, Ministry of Health Kenya



Elena Ateva Advocacy Manager White Ribbon Alliance